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Internet Monitoring Software Now Available for Thin Clients

Pearl Echo Adds Support for Citrix MetaFrame and Microsoft Terminal Services

Orlando, FL — October 13, 2003 — Pearl Software today unveiled a new release of its Pearl Echo® Global Internet Management Software at the Citrix iForum 2003. The company is showcasing the new release at the 3-day event, which is being held this October in Orlando, Florida. As a certified Citrix Premium Partner, Pearl Software provides the only Internet monitoring software that is fully functional in a thin-client environment. Companies use Pearl Echo to manage the online activities of multiple PCs or terminals from a central location.

Developed in response to the growing popularity of thin-client architectures with its customers, Pearl Software enhanced version 5.0 of Pearl Echo to be completely compatible with Citrix® MetaFrame and Microsoft Terminal Services. Giga expects the overall server-based computing market to grow an average of 10 to 15 percent in 2003 and 2004, to approximately \$1.4 billion in 2003.

"Unlike competitors that monitor Internet traffic at a proxy server or inspect data packets on a network, Pearl Echo monitors each individual Citrix or terminal server session as if it were a standalone PC," said David Fertell, co-founder and CEO of Pearl Software. According to Fertell, "Pearl Echo's architecture is perfectly suited to work with thin clients. This helps companies differentiate between individual users on a server-centric network – to pinpoint which users are using and which users are abusing the Internet."

"Pearl Echo started paying for itself immediately after I installed it," said Arlan Tanner, IT Administrator for Kit Carson Memorial Hospital in Colorado. The hospital's server-centric network relies on Microsoft Terminal Services to provide local and remote thin-client connections. "Our employees were spending hours shopping for cars online and surfing on eBay. Now we can actually enforce our Internet use policy."

Pearl Echo manages most forms of Internet communications including Web browsing, file transfers, news groups, chat, e-mail and instant messaging. Pearl Echo can also be set to filter keywords and phrases to protect privacy and the dissemination of confidential, company information.

Pearl Echo helps companies decrease unauthorized downloads, which directly reduces the amount of spam received on a corporate network. According to Arlan Tanner of Kit Carson Memorial Hospital, "Our network has been hit repeatedly by open spam relays and viruses. Pearl Echo helps us identify where the files are coming from, so we can stop individuals from downloading files with dangerous attachments." Tanner believes Pearl Echo will save him the time and expense required to constantly repair his virus-stricken network and delete the spybots that are bringing in the spam.

Pearl Echo 5.0 retails at \$79 per copy with licensing and volume discounts based on the number of users to be managed. A free, twenty-five user trial version of Pearl Echo is available at www.PearlEcho.com. Copies of the software can be purchased from a Pearl Software Preferred Partner at 800 PEARL-96.

David Fertell and Joe Field founded Pearl Software, Inc. in 1996. The company provides network-enabled products to the growing Internet user community. Pearl Software's key, patent-pending products include Pearl Echo and Cyber Snoop[®] Desktop, which allows parents and educators to monitor children's online activity. The company also offers browser control software, TakeMeHome[™], and is commercializing a law enforcement Internet monitoring and control solution.

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