

Upgrading from a Previous Version of Pearl Echo

Pearl Echo Version 10 will automatically gather your existing settings from Pearl Echo Version 5 or later.

Server Software Upgrade

Before installing and activating the Version 10 Server Software,

1. Login to the Administration Console of your previous version of Pearl Echo and turn Internet Management OFF from the Set Security Status menu.
2. Make note of your network settings in the Options->Network Settings menu.
3. Close the Pearl Echo Administration Console.

Version 8 and 9 Server Software Upgrade

Upgrading from Version 8 or Version 9 should be accomplished using a Pearl Echo 10 server patch.

1. Download and run the Version 10 Server patch from the Pearl Software website, www.pearlsoftware.com/echo10/updates.

Version 7 or Earlier Server Software Upgrade

Install and run the full version of Pearl Echo Version 10 in a new program directory. Do not try to apply a Pearl Echo patch to Version 7 or earlier. A link to the full product download is emailed during trial registration and order confirmation. When prompted, use the same IP and Port settings as your previous installation. Your previous version's profiles, lists, *active* data and report settings will automatically be migrated to your new installation. After you confirm migration of your previous version's settings, uninstall the previous version Pearl Echo Server Software from Add/Remove Programs.

Workstation Software Upgrade

Previous versions of the Pearl Echo Workstation Software are compatible with the new Pearl Echo 10 Server Software. It is recommended, however, that you upgrade your Pearl Echo Workstation Software in order to take advantage of the added features and new filtering module changes available in this latest version.

Version 7, Version 8 and Version 9 Workstation Upgrade

To automatically update your Pearl Echo Version 7, 8 or 9 Workstation agents, download the Version 10 Workstation patch from the Pearl Software website, www.pearlsoftware.com/echo10/updates. Place the Version 10 Workstation patch in the WS_Updates folder found in the directory where you installed the Pearl Echo Version 10 Server Software. The Pearl Echo Administration Machine will automatically deliver the patch to Pearl Echo's zero-maintenance workstation agent.

After delivery, the self-updating agent will patch itself the next time the machine on which the workstation agent resides is restarted.

Version 6 or Earlier Workstation Upgrade

If you are upgrading your Version 6 or earlier workstations to Version 10, you will need to uninstall your previous version of the Pearl Echo Workstation Software before installing Pearl Echo 10 Workstation components. This can be accomplished by removing the software from the Workstation's Add/Remove Programs applet or automated with use of scripts provided by Pearl Software support. **Because the Pearl Echo Workstation Software is a secure installation, it cannot be removed with a Group Policy Object.**

Important Note to Echo-Filters Subscribers

The Version 7, 8 and 9 Echo-Filters update servers are being de-commissioned. New update servers are in place for Version 10. If you are using the Echo-Filters URL Category Database, you will need to complete your Version 10 upgrade prior to your subscription renewal date. In addition, please be certain that your Pearl Echo Administration Machine is running the Microsoft .Net Framework, **version 3.5 or later.**